

## Return Policy

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Most new, unopened merchandise sold by The Home Depot can be returned within 90 days of purchase, unless noted in our Return Policy Exceptions [Return Policy Exceptions](#). If your purchase was made with The Home Depot Consumer Credit Card, The Home Depot Commercial Revolving Charge, or The Home Depot Commercial Account, you have 365 days from date of purchase to receive a full refund, unless noted in our [Return Policy Exceptions](#).

Returns for purchases with valid proof of purchase will be exchanged, refunded in cash, credited to your account or refunded via The Home Depot store credit or e-store credit ("Store Credit") as determined by The Home Depot. Refunds will be issued to the original form of payment (credit card, PayPal, etc.), unless noted in our Return Policy Exceptions. Returns for purchases made with a gift card or a Store Credit will be refunded as a Store Credit.

If you're missing your receipt, we may be able to locate it in our system. Receipts for purchases made with a credit or debit card or by check may be located in our system within 30 days of purchase. Receipts for purchases made with The Home Depot Consumer Credit Card, The Home Depot Commercial Revolving Charge, or The Home Depot Commercial Account may be located in our system within 365 days of purchase.

Original shipping charges will be fully refunded in the event that the return is the result of an error by The Home Depot. Exceptions may apply (including Express Delivery and Major Appliance). Items must be returned with all components for a full refund.

Written copies of The Home Depot's Return Policy will be provided upon request.

**RETURN TO STORE** We require a valid driver's license or government-issued photo identification for non-receipted returns and returns generated from purchases made with Store Credits. The Home Depot uses a third-party refund verification system. All returns are subject to verification system approval.

**RETURN ONLINE** Customer support is also available to help get your UPS return started and is available to help schedule pick up of your return items for your convenience. Call us for assistance at: 1-800-455-3869. Some items cannot be returned online.

**RETURN FOR THE HOME DEPOT DESIGN CENTER** Returns are only accepted for items purchased at The Home Depot Design Center. Products purchased on homedepot.com or in one of our warehouse stores cannot be returned here. Products purchased at The Home Depot Design Center can only be returned at The Home Depot Design Center.

\*Return Policy Exceptions

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### **30-Day Return Policy**

The following items may only be returned within 30 days of purchase:

- Furniture
- Gas Powered Equipment and Tractors
- Generators (other than Whole House and Stationary Generators)
- Consumer Electronics (Televisions & Computers)

### **90-Day Return Policy**

Any item purchased at the Home Depot Design Center (even if with The Home Depot Consumer Credit Card, The Home Depot Commercial Revolving Charge or The Home Depot Commercial Account) must be returned within 90 days of purchase.